

MetroWest+

Portishead Branch Line (MetroWest Phase 1)

TR040011

Applicant: North Somerset District Council

9.21 ExA.FI.D3.V1 – Letters of No Impediment (LONI) in respect of bat and badger licences

Author: Womble Bond Dickinson (UK) LLP Version: 1 Date: December 2020













travelwest+

Date: 18 September 2019 Our ref: (*insert case ref here*) (NATIONALLY SIGNIFICANT INFRASTRUCTURE PROJECT)



North Somerset Council Sent by e-mail only

Dear

DRAFT MITIGATION LICENCE APPLICATION STATUS: INITIAL DRAFT APPLICATION LEGISLATION: THE CONSERVATION OF HABITATS AND SPECIES REGULATIONS 2017 NSIP: MetroWest Portbury Freight Line SPECIES: BAT

Thank you for your initial draft mitigation licence application in association with the above NSIP site, received in this office on the (*insert date here*). As stated in our published guidance, once Natural England is content that the draft licence application is of the required standard, we will issue a 'letter of no impediment'. This is designed to provide the Planning Inspectorate and the Secretary of State with confidence that the competent licensing authority sees no impediment to issuing a licence in future, based on information assessed to date in respect of these proposals.

Assessment

Following our assessment of the resubmitted draft application documents, I can now confirm that, on the basis of the information and proposals provided, Natural England sees no impediment to a licence being issued, should the DCO be granted.

Next Steps

Should the DCO be granted then the mitigation licence application must be formally submitted to Natural England. At this stage any modifications to the timings of the proposed works, e.g. due to ecological requirements of the species concerned, must be made and agreed with Natural England before a licence is granted. Please note that there will be no charge for the formal licence application determination, should the DCO be granted, or the granting of any licence.

If other minor changes to the application are subsequently necessary, e.g. amendments to the work schedule/s then these should be outlined in a covering letter and must be reflected in the formal submission of the licence application. These changes must be agreed by Natural England before a licence can be granted. If changes are made to proposals or timings which do not enable us to meet reach a 'satisfied' decision, we will issue correspondence outlining why the proposals are not acceptable and what further information is required. These issues will need to be addressed before any licence can be granted.

Full details of Natural England's licensing process with regards to NSIP's can be found at the following link:

http://webarchive.nationalarchives.gov.uk/20140605090108/http:/www.naturalengland.org.uk/Im ages/wml-g36_tcm6-28566.pdf

As stated in the above guidance note, I should also be grateful if an open dialogue can be maintained with yourselves regarding the progression of the DCO application so that, should the Order be granted, we will be in a position to assess the final submission of the application in a timely fashion and avoid any unnecessary delay in issuing the licence.

I hope the above has been helpful. However, should you have any queries then please do not hesitate to contact me.

Yours sincerely

Tel: E-mail:

Annex - Guidance for providing further information or formally submitting the licence application.

Important note: when submitting your formal application please mark all correspondence 'FOR THE ATTENTION OF

Submitting Documents.

Documents must be sent to the Customer Services Wildlife Licensing (postal and email address at the top of this letter).

Changes to Documents –Reasoned Statement/Method Statement.

Changes must be identified using one or more of the following methods:

- underline new text/strikeout deleted text;
- use different font colour;
- block-coloured text, or all the above.

Method Statement

To help us improve our servi return to:	ce please com	plete the fo	ollowing qu	uestionna	aire and				
Customer Services, Natural England, First Floor, Temple Quay House, 2 The Square, Bristol, BS1 6EB.									
Fax: 0845 6013438 or email to wildling	fe@naturalengland.	org.uk				ENG	LAND		
http://www.naturalengland.org.uk/ourv	vork/regulation/wildl	life/default.asp	<u>x</u>	1					
Natural England Reference Nun	nber (optional):	Please tick	to	Consulta	nt				
		indicate yo	ur role:	Develope	er (Applica	nt/Licensee)			
1. How easy was it to get in contact with the Wildlife Management & Licensing team of Natural England?									
Difficult (1)	OK (2)		Easy (3)		Very Eas	sy (4)		
		C							
If 1 please specify who you initially	/ contacted in rela	ition to your	issue/enquir	·y?					
2. Please tell us how aware you not permit in relation to your en	•	you contac	cted us) of	wildlife le	gislation a	and what it	does/does		
Unaware (1)	Very Limited A	wareness (2) Parti	ally Aware	(3)	Fully Aware (4)			
]							
3. How would you rate the service	ce provided by N	latural Engl	and?						
			Poor	Fair	Good	Excellent	Not		
			1	2	3	4	applicable		
Ease of completion of application									
Advice provided by telephone (if a	pplicable)								
Our web site (if applicable)									
Clarity and usefulness of published	d guidance								
Helpfulness and politeness of staff									
Advice and clarity of explanations provided during M		/lethod							
Statement assessment									
Advice and clarity of explanations Statement assessment	provided during R	Reasoned							
Speed of process									
Overall service									
If 1 or 2 to any of the above please	e specify why:								
4. Was your issue/enquiry resol	ved by the activi	tv authorise	ed under lic	ence or a	dvice prov	vided by us	2		
Fully	Partially		resolved				•		
If not fully resolved please state w be licensed):	hat you think coul	ld have beer	o done instea	ad (note le	gislation af	fects which	actions can		
		. -		-					
5. Was there a public reaction to Positive support	any action take		licence or gative reacti		It of our ac	lvice?			
6. Would you use a fully online licensing service if it could be made available in the future?									
Definitely	Possibly	Un	likely		No				
7. Do you have any further com			-	-					
(continue comments on an add explore possible improvement									
number is at the top of this page	•	, uch ulis k		ensule y		ai Liigiailt			

Date: 23 September 2019 Our ref: -(NATIONALLY SIGNIFICANT INFRASTRUCTURE PROJECT)



North Somerset Council (NSC) MetroWest Phase 1 Project Manager

Sent by e-mail only

Dear

DRAFT MITIGATION LICENCE APPLICATION STATUS: INITIAL DRAFT APPLICATION

LEGISLATION: THE PROTECTION OF BADGERS ACT 1992

NSIP: MetroWest, Operational Section

SPECIES: Badgers.

Thank you for your subsequent draft badger mitigation licence application in association with the above NSIP site, received in this office on the 22nd August 2019. As stated in our published guidance, once Natural England is content that the draft licence application is of the required standard, we will issue a 'letter of no impediment'. This is designed to provide the Planning Inspectorate and the Secretary of State with confidence that the competent licensing authority sees no impediment to issuing a licence in future, based on information assessed to date in respect of these proposals.

Assessment

Following our assessment of the resubmitted draft application documents, I can now confirm that, on the basis of the information and proposals provided, Natural England sees no impediment to a licence being issued, should the DCO be granted.

However, the following points must be addressed prior to submitting the full licence application:

- previously. In order to demonstrate that she holds suitable experience, references must be provided along with examples of recent cases she has acted as a named ecologist that are of a similar nature.
- An updated badger surveys will be required to ensure all setts and their activity levels have been identified.
- A walkover survey of the site will need to be undertaken within 3 months prior to submission to ensure any changes to the setts and their activity levels have been accurately captured.
- Accurate timings for the proposed works will need to be included with accompanying Method Statement. This will need to outline the duration of the disturbance and exclusion activities for the badgers within the Operational Section survey area.

Next Steps

Should the DCO be granted then the mitigation licence application must be formally submitted to Natural England. At this stage any modifications to the timings of the proposed works, e.g. due to ecological requirements of the species concerned, must be made and agreed with Natural England before a licence is granted. Please note that there will be no charge for the formal licence application determination, should the DCO be granted, or the granting of any licence.

If other minor changes to the application are subsequently necessary, e.g. amendments to the work schedule/s then these should be outlined in a covering letter and must be reflected in the formal submission of the licence application. These changes must be agreed by Natural England before a licence can be granted. If changes are made to proposals or timings which do not enable us to meet reach a 'satisfied' decision, we will issue correspondence outlining why the proposals are not acceptable and what further information is required. These issues will need to be addressed before any licence can be granted.

Full details of Natural England's licensing process with regards to NSIP's can be found at the following link:

http://webarchive.nationalarchives.gov.uk/20140605090108/http:/www.naturalengland.org.uk/Images/wml-g36_tcm6-28566.pdf

As stated in the above guidance note, I should also be grateful if an open dialogue can be maintained with yourselves regarding the progression of the DCO application so that, should the Order be granted, we will be in a position to assess the final submission of the application in a timely fashion and avoid any unnecessary delay in issuing the licence.

I hope the above has been helpful. However, should you have any queries then please do not hesitate to contact me.

Yours sincerely,

Wildlife Management Lead Adviser Natural England Wildlife Licensing Service (DT1) Tel: E-mail: Annex - Guidance for providing further information or formally submitting the licence application.

Important note: when submitting your formal application please mark all correspondence 'FOR THE ATTENTION OF **Constant of Material England Wildlife Licensing Service** (DT1)'

Submitting Documents.

Documents must be sent to the Customer Services Wildlife Licensing (postal and email address at the top of this letter).

Changes to Documents – Reasoned Statement/Method Statement.

Changes must be identified using one or more of the following methods:

- underline new text/strikeout deleted text;
- use different font colour;
- block-coloured text, or all the above.

Method Statement

To help us improve our se return to:	ervice please com	plete the fo	llowing q	uestionna	aire and			
Customer Services, Natural England, First Floor, Temple Quay House, 2 The Square, Bristol, BS1 6EB.								
Fax: 0845 6013438 or email to w	ildlife@naturalengland.	org.uk				ENG	LAND	
http://www.naturalengland.org.uk/	ourwork/regulation/wildl	ife/default.asp	<u>x</u>					
Natural England Reference N	Number (optional):	Please tick	to	Consulta	nt			
		indicate you	ur role:	Develope	er (Applica	nt/Licensee)		
1. How easy was it to get in contact with the Wildlife Management & Licensing team of Natural England?								
Difficult (1)	OK (2)		Easy (3)		Very Eas	sy (4)	
If 1 please specify who you init	ially contacted in rela	ition to your is	ssue/enquii	·y?				
2. Please tell us how aware		you contac	ted us) of	wildlife le	gislation a	and what it	does/does	
not permit in relation to your		waranaaa (2)) Dorti	ally Awara	(2)	Eully A	uoro(A)	
Unaware (1)	Very Limited A	wareness (<i>z)</i>) Paru	ally Aware	(3)	Fully Aware (4)		
3. How would you rate the se	ervice provided by N	Iatural Engla	and?			L		
		iararar Erigie	Poor	Fair	Good	Excellent	Not	
			1	2	3	4	applicable	
Ease of completion of applicati	on							
Advice provided by telephone ((if applicable)							
Our web site (if applicable)								
Clarity and usefulness of publis	shed guidance							
Helpfulness and politeness of staff								
Advice and clarity of explanation	ons provided during N	lethod						
Statement assessment								
Advice and clarity of explanatio	ons provided during R	Reasoned						
Statement assessment								
Speed of process								
Overall service	., .							
If 1 or 2 to any of the above ple	ease specify why:							
4. Was your issue/enquiry re	solved by the activi	tv authorise	d under lic	ence or a	dvice prov	vided by us	?	
Fully	Partially	-	esolved			,, ,		
If not fully resolved please state be licensed):	e what you think coul	d have been	done instea	ad (note le	gislation af	fects which	actions can	
5. Was there a public reaction Positive support	n to any action take No reaction		licence or pative react		t of our ac	lvice?		
6 Would you use a fully sur			o mode	allahla !=	(ho f	n		
6. Would you use a fully online Definitely	ne licensing service Possibly		e made av ikely	aliadie in	the future No	ſ		
			NOIY					
7. Do you have any further of	comments to make	or suggestic	ons for im	proving ou	ur service	, if yes plea	se specify	
(continue comments on an a	additional sheet if I	necessary).	If you are	happy to	be conta	cted at a la	ter date to	
explore possible improvement number is at the top of this p	• • •	tick this b	ox 🗌 and	ensure y	our Natu	ral England	l reference	
μ	aye.							

Date: 23 September 2019 Our ref: -(NATIONALLY SIGNIFICANT INFRASTRUCTURE PROJECT)



North Somerset Council (NSC) MetroWest Phase 1 Project Manager

Sent by e-mail only

Dear

DRAFT MITIGATION LICENCE APPLICATION STATUS: INITIAL DRAFT APPLICATION

LEGISLATION: THE PROTECTION OF BADGERS ACT 1992

NSIP: MetroWest, Disused Section

SPECIES: Badgers.

Thank you for your subsequent draft badger mitigation licence application in association with the above NSIP site, received in this office on the 22nd August 2019. As stated in our published guidance, once Natural England is content that the draft licence application is of the required standard, we will issue a 'letter of no impediment'. This is designed to provide the Planning Inspectorate and the Secretary of State with confidence that the competent licensing authority sees no impediment to issuing a licence in future, based on information assessed to date in respect of these proposals.

Assessment

Following our assessment of the resubmitted draft application documents, I can now confirm that, on the basis of the information and proposals provided, Natural England sees no impediment to a licence being issued, should the DCO be granted.

However, the following points must be addressed prior to submitting the full licence application:

- previously. In order to demonstrate that she holds suitable experience, references must be provided along with examples of recent cases she has acted as a named ecologist that are of a similar nature.
- An updated badger surveys will be required to ensure all setts and their activity levels have been identified.
- An updated bait marking survey will also be required to ensure the artificial sett is within the territory of the impacted clan.
- A bait marking survey Figure will also need to be included to clearly demonstrate the area occupied by the clans.
- The Method Statement Table 3 needs to be updated to show which setts are associated with each Clan.

- Where it is possible and where permission is granted, off-site setts should also be included in within the Method Statement and associated Figures. At present, with a number of sett closures, it is not clear how many remaining setts the badgers will have within their known territories to rely upon.
- A walkover survey of the site will need to be undertaken within 3 months prior to submission to ensure any changes to the setts and their activity levels have been accurately captured.
- Accurate timings for the proposed works will need to be included with accompanying Method Statement for the badgers within the Disused Section survey area. This will need to outline the duration of the disturbance and exclusion activities, as well as the timescale that Main Sett 1 will be temporarily closed for.
- The artificial sett must be in place 6 months prior to Main Sett 1 being temporarily closed. Efforts must be made to encourage the badgers to find the artificial sett prior to the temporary closure being undertaken.
- Disused and inactive setts can be closed at any time without a Species Management Licence. Badgers that are being displaced from active setts may try to seek refuge in known setts within their existing territories. This could mean that once exclusion is underway that the presently disused and inactive setts become active again and will require additional one-way gate exclusion.

Next Steps

Should the DCO be granted then the mitigation licence application must be formally submitted to Natural England. At this stage any modifications to the timings of the proposed works, e.g. due to ecological requirements of the species concerned, must be made and agreed with Natural England before a licence is granted. Please note that there will be no charge for the formal licence application determination, should the DCO be granted, or the granting of any licence.

If other minor changes to the application are subsequently necessary, e.g. amendments to the work schedule/s then these should be outlined in a covering letter and must be reflected in the formal submission of the licence application. These changes must be agreed by Natural England before a licence can be granted. If changes are made to proposals or timings which do not enable us to meet reach a 'satisfied' decision, we will issue correspondence outlining why the proposals are not acceptable and what further information is required. These issues will need to be addressed before any licence can be granted.

Full details of Natural England's licensing process with regards to NSIP's can be found at the following link:

http://webarchive.nationalarchives.gov.uk/20140605090108/http:/www.naturalengland.org.uk/Im ages/wml-g36_tcm6-28566.pdf

As stated in the above guidance note, I should also be grateful if an open dialogue can be maintained with yourselves regarding the progression of the DCO application so that, should the Order be granted, we will be in a position to assess the final submission of the application in a timely fashion and avoid any unnecessary delay in issuing the licence.

I hope the above has been helpful. However, should you have any queries then please do not hesitate to contact me.

Yours sincerely,

Tel: E-mail

Annex - Guidance for providing further information or formally submitting the licence application.

Important note: when submitting your formal application please mark all correspondence 'FOR THE ATTENTION OF Natural England Wildlife Licensing Service (DT1)'

Submitting Documents.

Documents must be sent to the Customer Services Wildlife Licensing (postal and email address at the top of this letter).

Changes to Documents – Reasoned Statement/Method Statement.

Changes must be identified using one or more of the following methods:

- underline new text/strikeout deleted text;
- use different font colour;
- block-coloured text, or all the above.

Method Statement

To help us improve our serv return to:	ice please comp	plete the fol	lowing q	uestionna	aire and				
Customer Services, Natural England, First Floor, Temple Quay House, 2 The Square, Bristol, BS1 6EB.									
Fax: 0845 6013438 or email to <u>wildlife@naturalengland.org.uk</u>									
http://www.naturalengland.org.uk/our	work/regulation/wildl	ife/default.asp>	<u><</u>						
Natural England Reference Nu	mber (optional):	Please tick	to	Consulta	nt				
		indicate you	dicate your role:		er (Applica	nt/Licensee)			
1. How easy was it to get in contact with the Wildlife Management & Licensing team of Natural England?									
Difficult (1)	OK (2)		Easy (3)		Very Eas	sy (4)		
	L	tion to vour is		т. С					
If 1 please specify who you initial	ly contacted in rela		sue/enqui	y :					
2. Please tell us how aware yo	u were (BEFORE	you contact	ed us) of	wildlife le	gislation a	and what it	does/does		
not permit in relation to your er									
Unaware (1)	Very Limited A	wareness (2)	Parti	ally Aware	(3)	Fully Aware (4)			
		 / - 	10			L			
3. How would you rate the serv	ice provided by N	atural Engla		-	0	—			
			Poor 1	Fair 2	Good 3	Excellent 4	Not applicable		
Ease of completion of application						4 []			
Advice provided by telephone (if a									
Our web site (if applicable)	applicable)								
Clarity and usefulness of publishe	a duidanco								
	-								
Helpfulness and politeness of sta		lathad							
Advice and clarity of explanations provided during M Statement assessment		lethoù							
Advice and clarity of explanations provided during R		easoned	_	_	_	_	_		
Statement assessment									
Speed of process									
Overall service									
If 1 or 2 to any of the above pleas	se specify why:								
							-		
4. Was your issue/enquiry reso	-	-	d under lic esolved	ence or a	dvice prov	vided by us	?		
Fully	Partially □		esolveu						
If not fully resolved please state v	vhat you think coul	d have been	done instea	ad (note le	gislation at	fects which	actions can		
be licensed):				,	•				
5. Was there a public reaction t	o any action take	n under the	liconco or	ae a rocul	t of our a	lvico?			
Positive support	No reaction		ative reacti						
6. Would you use a fully online	licensing service	if it could b	e made av	ailable in t	the future	?			
Definitely	Possibly	Unli	kely		No				
	monto to molto i		no for im-	vovina		if yoo plaa	oo onooif-		
7. Do you have any further cor (continue comments on an ad-			-	-					
explore possible improvement			-						
number is at the top of this pag	•			,		U	-		



Date: 21 October 2019 Our ref: (*insert case ref here*) (NATIONALLY SIGNIFICANT INFRASTRUCTURE PROJECT)



Project Manager North Somerset Council

Sent by e-mail only

Dear

DRAFT MITIGATION LICENCE APPLICATION STATUS: INITIAL/SUBSEQUENT DRAFT APPLICATION (*delete as appropriate*) LEGISLATION: THE CONSERVATION OF HABITATS AND SPECIES REGULATIONS 2010 (as amended)/ NSIP: MetroWest Phase 1. SPECIES: Bats.

Thank you for your subsequent draft Bat mitigation licence application in association with the above NSIP site, received in this office on the (*insert date here*). As stated in our published guidance, once Natural England is content that the draft licence application is of the required standard, we will issue a 'letter of no impediment'. This is designed to provide the Planning Inspectorate and the Secretary of State with confidence that the competent licensing authority sees no impediment to issuing a licence in future, based on information assessed to date in respect of these proposals.

Assessment

Following our assessment of the resubmitted draft application documents, I can now confirm that, on the basis of the information and proposals provided, Natural England sees no impediment to a licence being issued, should the DCO be granted.

However, please note the following issues have been identified within the current draft of the application form and method statement that will need to be addressed before the licence application is formally submitted.

- a) The latest versions of the Application form (04/2019) and Method Statement (01/2019) should be used when submitting the formal application, they can be downloaded from our website here: <u>https://www.gov.uk/government/publications/bats-apply-for-a-mitigation-licence</u>
- b) At section 10 Experience of the application form the previous licence reference should be from within the past three years and cover all the species currently being applied for, please provide a previous licence reference to cover Soprano Pipistrelle, and/or alternatively provide full references.

- c) Section C5 Field Surveys of the Method Statement updated surveys will be required for the formal application, a minimum of 1x visual inspection and 2x activity surveys (with at least 1x activity survey within the optimal period) should be undertaken in the current or immediately preceding activity season.
- d) The accompanying Figures need to be in accordance with the notes provided at the end of the Method Statement, to be numbered correctly, and with regards to Figure E3 show the locations of the bat boxes to be provided as compensation and have detailed cross section plans of the bat roosts being retained/modified, including dimensions, access points and materials to be used.

Next Steps

Should the DCO be granted then the mitigation licence application must be formally submitted to Natural England. At this stage any modifications to the timings of the proposed works, e.g. due to ecological requirements of the species concerned, must be made and agreed with Natural England before a licence is granted. Please note that there will be no charge for the formal licence application determination, should the DCO be granted, or the granting of any licence.

If other minor changes to the application are subsequently necessary, e.g. amendments to the work schedule/s then these should be outlined in a covering letter and must be reflected in the formal submission of the licence application. These changes must be agreed by Natural England before a licence can be granted. If changes are made to proposals or timings which do not enable us to meet reach a 'satisfied' decision, we will issue correspondence outlining why the proposals are not acceptable and what further information is required. These issues will need to be addressed before any licence can be granted.

Full details of Natural England's licensing process with regards to NSIP's can be found at the following link:

http://webarchive.nationalarchives.gov.uk/20140605090108/http:/www.naturalengland.org.uk/Images/wml-g36_tcm6-28566.pdf

As stated in the above guidance note, I should also be grateful if an open dialogue can be maintained with yourselves regarding the progression of the DCO application so that, should the Order be granted, we will be in a position to assess the final submission of the application in a timely fashion and avoid any unnecessary delay in issuing the licence.

I hope the above has been helpful. However, should you have any queries then please do not hesitate to contact me.

Yours sincerely

(insert name here) Tel: (insert number here) E-mail: (insert email address here) Annex - Guidance for providing further information or formally submitting the licence application.

Important note: when submitting your formal application please mark all correspondence 'FOR THE ATTENTION OF ((*insert name/s here*).

Submitting Documents.

Documents must be sent to the Customer Services Wildlife Licensing (postal and email address at the top of this letter).

Changes to Documents –Reasoned Statement/Method Statement.

Changes must be identified using one or more of the following methods:

- underline new text/strikeout deleted text;
- use different font colour;
- block-coloured text, or all the above.

Method Statement

To help us improve our servic return to:	e please comp	plete the fo	llowing qu	uestionna	aire and				
Customer Services, Natural England, First Floor, Temple Quay House, 2 The Square, Bristol, BS1 6EB.									
Fax: 0845 6013438 or email to wildlife	e@naturalengland.o	org.uk				ENG	LAND		
http://www.naturalengland.org.uk/ourwo	ork/regulation/wildli	ife/default.asp	<u>x</u>						
Natural England Reference Num	ber (optional):	Please tick	to	Consulta	nt				
		indicate you	ur role:	Developer (Applica		nt/Licensee)			
1. How easy was it to get in contact with the Wildlife Management & Licensing team of Natural England?									
Difficult (1)	OK (2)		Easy (3)		Very Eas	sy (4)		
		tion to vour i		v2					
If 1 please specify who you initially	contacted in rela		ssue/enquir	y <u>r</u>					
2. Please tell us how aware you	were (BEFORE	you contac	ted us) of	wildlife le	gislation a	and what it	does/does		
not permit in relation to your end	juiry?	-			-				
Unaware (1)	Very Limited A	wareness (2) Partia	ally Aware	(3)	Fully Aware (4)			
3. How would you rate the servic	e provided by N	atural Engla							
			Poor	Fair	Good	Excellent	Not		
Ease of completion of explication			1	2	3	4	applicable		
Ease of completion of application	aliaabla)								
Advice provided by telephone (if ap	plicable)								
Our web site (if applicable)									
Clarity and usefulness of published guidance									
Helpfulness and politeness of staff									
Advice and clarity of explanations provided during Me		lethod							
Statement assessment Advice and clarity of explanations provided during Re		easoned	_	_	_	_	_		
Statement assessment	5								
Speed of process									
Overall service									
If 1 or 2 to any of the above please	specify why:								
4. Was your issue/enquiry resolv	-	-		ence or ac	dvice prov	vided by us	?		
Fully	Partially		resolved						
If not fully resolved please state wh	at you think could	ے d have been	done instea	ad (note leg	gislation af	fects which	actions can		
be licensed):					-				
F Mar there a multiple production to						h.:			
5. Was there a public reaction to Positive support	No reaction		gative reacti		t or our ac	IVICe ?			
			jailve readi	011					
6. Would you use a fully online li	 censing service	if it could b	e made av	ailable in t	the future	?			
Definitely	Possibly	Unl	ikely		No				
			<i>.</i> .						
7. Do you have any further comments to make or suggestions for improving our service, if yes please specify (continue comments on an additional sheet if necessary). <i>If you are happy to be contacted at a later date to</i>									
explore possible improvement			-						
number is at the top of this page				sheare y					